

Table of the commitments of airlines



AIRLINES	IDENTIFIED PRACTICES						
	Claiming that the emissions of a specific flight could be offset by contributing to climate projects	Claiming that the emissions of a specific flight could be reduced by the purchase of Sustainable Avion Fuel (SAF)	Use of term SAF without appropriate substantiation	Use of unclear or unsubstantiated “green” terminology or imagery, or implicit environmental claims	Use of claims on future environmental targets (e.g. “net zero”) without appropriate substantiation	Unclear and not transparent use of CO2 emissions calculators	Use of unclear or unsubstantiated comparisons of environmental performance (e.g. “more sustainable”, “greener”)
AIRBALTIC	N/A	✓ Resolved	✓ Resolved	✓ Resolved	✓ Resolved	✓ Resolved	✓ Resolved
AIRFRANCE	N/A	✓ Resolved	✓ Resolved	✓ Resolved	✓ Resolved	✓ Resolved	N/A
EASYJET	✓ Resolved	N/A	✓ Committed to resolve	✓ Resolved	✗ Partly resolved (Some references to environmental targets remain unclear)	✓ Resolved	✓ Resolved
FINNAIR	✓ Committed to resolve	✓ Committed to resolve	✓ Committed to resolve	✓ Committed to resolve	✓ Committed to resolve	✓ Committed to resolve	✓ Committed to resolve
KLM	✓ Resolved	✓ Resolved	✓ Resolved	N/A	✓ Resolved	N/A	N/A
LUFTHANSA GROUP (Lufthansa, Air Dolomiti, Brussels Airlines, Austrian Airlines, Swiss, Eurowings)	✓ Committed to resolve	✓ Committed to resolve	✗ Partly resolved (Insufficient suggestions related to appropriate display of substantiation)	✗ Partly resolved (Insufficient suggestions related to various environmental claims. More importantly, the term “Green fares” has not been replaced)	✗ Partly resolved (Insufficient suggestions related to non-validated environmental targets)	✓ Committed to resolve	✗ Partly resolved (Insufficient suggestions related to unsubstantiated comparisons of environmental performance of the group)
LUXAIR	✓ Resolved	N/A	N/A	✓ Resolved	✓ Resolved	✓ Resolved	N/A
NORWEGIAN	✓ Resolved	✓ Resolved	✓ Resolved	✓ Resolved	✓ Resolved	✓ Resolved	✓ Resolved
RYANAIR	✓ Resolved	N/A	✓ Resolved	✓ Resolved	✓ Resolved	✓ Resolved	✓ Resolved
SAS	N/A	✓ Committed to resolve	✓ Committed to resolve	✗ Partly resolved (Absence of suggestions related to the clarification of the highly polluting nature of flying)	✓ Committed to resolve	✓ Committed to resolve	N/A
TAP	✓ Resolved	N/A	N/A	✓ Resolved	N/A	N/A	N/A
TRANSAVIA	✓ Resolved	N/A	✓ Resolved	✓ Resolved	N/A	N/A	N/A
VOLOTEA	N/A	✓ Resolved	✓ Committed to resolve	✓ Resolved	✓ Committed to resolve	N/A	N/A
VUELING	✓ Resolved	✓ Resolved	✓ Resolved	✓ Resolved	✓ Resolved	✓ Resolved	N/A
WIZZAIR	✓ Resolved		✓ Committed to resolve	✓ Committed to resolve	✓ Committed to resolve	✓ Resolved	✓ Resolved
TRANSAVIA FR	✓ Resolved	✓ Resolved	✓ Resolved	✓ Resolved	N/A	✓ Resolved	N/A

Resolved: The airline has already implemented changes in line with the requests made by the CPC authorities.

Committed to resolve: The airline has agreed to implement changes in line with the requests made by the CPC authorities within a proposed timeline. These changes will be subsequently monitored by the CPC authorities.

Partly resolved: The airline has implemented or committed to implement changes addressing only part of the requests made by the CPC authorities.